

PRIVACY POLICY

MDM Timber ("we", "our", "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store and protect your personal information when you visit our website or interact with our services.

Information We Collect

We only collect personal information that is necessary to provide our products and services. This information may include:

Your name
Email address
Telephone number
Delivery or billing address
Any other information you choose to provide when contacting us or requesting a quotation

We collect this information fairly, lawfully, and with your knowledge and consent.

How We Use Your Information

We use your personal information to:

Respond to enquiries and requests
Provide quotations, products and services
Process orders and deliveries
Communicate with you regarding your enquiry or purchase
Improve our website and customer service
Comply with legal obligations

We will only use your information for the purposes for which it was collected.

Data Retention

We retain personal information only for as long as necessary to fulfil the purposes outlined in this Privacy Policy or to comply with legal, accounting or regulatory requirements.

Data Security

We take reasonable and commercially acceptable measures to protect your personal information from loss, theft, misuse, unauthorised access, disclosure, alteration or destruction.

Howard Chase, Pippis Hill, Basildon, Essex SS14 3BE
Tel: 01268 530550 sales@mdmtimber.co.uk www.mdmtimber.co.uk

Managing Director: M.D Cheriton
Directors: K.J. Fuller, M.J. Allum, P.G. Allum, Peter Reed, Peter Lapage
Chairman M J Allum
Registered in England No 2348881 VAT No 507 5208 63



While no method of electronic storage or transmission over the internet is completely secure, we strive to use appropriate safeguards to protect your information.

Sharing Your Information

We do not sell, rent or trade your personal information.

We will not share your personally identifiable information with third parties unless:

It is necessary to provide a service you have requested;
We are required to do so by law;
It is necessary to protect our legal rights.

Third-Party Websites

Our website may contain links to external websites that are not operated by MDM Timber. We have no control over the content, privacy practices or policies of these third-party websites and accept no responsibility or liability for them. We encourage you to review the privacy policies of any external sites you visit.

Your Rights

You may choose not to provide personal information; however, this may prevent us from supplying certain products or services.

Depending on applicable data protection laws, you may have the right to:

Request access to your personal information;
Request correction of inaccurate information;
Request deletion of your personal information;
Object to or restrict certain processing of your data;
Request a copy of your personal data where applicable.

To exercise any of these rights, please contact us using the details below.

Cookies

Our website may use cookies to improve your browsing experience and help us understand how visitors use our website. You can choose to disable cookies through your browser settings, although doing so may affect the functionality of certain parts of the website.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

Howard Chase, Pippis Hill, Basildon, Essex SS14 3BE
Tel: 01268 530550 sales@mdmtimber.co.uk www.mdmtimber.co.uk

Managing Director: M.D Cheriton
Directors: K.J. Fuller, M.J. Allum, P.G. Allum, Peter Reed, Peter Lapage
Chairman M J Allum
Registered in England No 2348881 VAT No 507 5208 63



Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact MDM Timber Ltd.

Last Reviewed 23rd July 2026 by Nikki Manister, Compliance Lead.

Next Review 23rd July 2027

Approved by Mark Cheriton Managing Director

Howard Chase, Pippis Hill, Basildon, Essex SS14 3BE
Tel: 01268 530550 sales@mdmtimber.co.uk www.mdmtimber.co.uk

Managing Director: M.D Cheriton
Directors: K.J. Fuller, M.J. Allum, P.G. Allum, Peter Reed, Peter Lapage
Chairman M J Allum
Registered in England No 2348881 VAT No 507 5208 63

